

WELCOME TO THE VSP FAMILY EFFECTIVE JANUARY 1, 2022!



By being a VSP® Vision Care member, it's clear that eye health is important to you. That's great, because we love eyes and want to help you get the most from your vision coverage. When you visit an in-network doctor, you'll get the personalized eye care you deserve and enjoy a wide selection of featured frame brands. At your appointment, just tell them you have VSP. No cards, no forms, it's that simple.

GET TO KNOW YOUR BENEFITS.

CREATE YOUR ACCOUNT ON VSP.COM TO...



View your in-network coverage

View your coverage details and discover money-saving offers.



Find your in-network doctor

Maximize your benefits at a Premier Program location, now including thousands of **private practice doctors** and over 700 **Visionworks retail locations** nationwide. Log in to confirm in-network locations based on your plan type.



Enjoy more savings and offers

Get access to more than \$3,000 in savings with **VSP Exclusive Member Extras**.



Shop online and connect your benefits

Prefer to shop online? Get contacts, glasses, and sunglasses using your vision benefits on **Eyeconic.com®**—the VSP preferred online retailer.

EFFECTIVE 1/1/22, VISIT VSP.COM TO ACCESS YOUR PERSONALIZED BENEFITS!

That's it for now. But if you have any questions, give us a call at **800.877.7195** or visit **vsp.com**.

Thanks for choosing VSP!

Kate Renwick-Espinosa
President, VSP Vision Care

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FAQs

1. Will I receive a new card for VSP?

No, you will not receive a new card for VSP. When making an appointment with a VSP doctor, PPO members can use their Seattle Area Plumbing & Pipefitting Industry Health Plan medical card number OR last four digits of their SSN number. Kaiser participants will use the last four digits of their SSN number. This will be the last four digits of the Participant's SSN number – even for dependents.

2. How do I find a VSP doctor?

First time user creates an account on vsp.com. Once logged in, you can find a doctor, view your benefits and eligibility for yourself and dependents. In addition, you can contact VSP's Customer Service department at (800) 877-7195.

3. I work out of state sometimes. Can I still access care outside of Washington?

The in-network coverage is applicable with any VSP doctor (regardless of location). The participant will need to let the doctor know they have VSP coverage.

4. If I purchased frames last year, would I be able to get a new pair under VSP?

Yes, services and frame/lenses frequency and terms will begin in January 2022 under VSP, and then be subject to terms outlined in the October 2021 Summary of Material Modifications (SMM) mailed to your home address. If you need another copy, please call Trust Office at (206) 352-9728, option 1.

5. Previously prescription sunglasses or special tints were excluded from the vision benefit. Are they allowed under VSP?

Yes, see details on SMM – VSP offers discounts on prescription sunglasses, including lens enhancements. See further details on VSP.com.

6. Who do I call if I have questions on vision claims?

For claims processed prior to January 1, 2022, call the Trust Office at (206) 352-9728, option 1. For claims after January 1, 2022, please call VSP at (800) 877-7195 or visit vsp.com and set up an account to view your claims online. You can also view your benefits, eligibility and find a VSP doctor.

7. Is coverage available if I see a non-VSP provider?

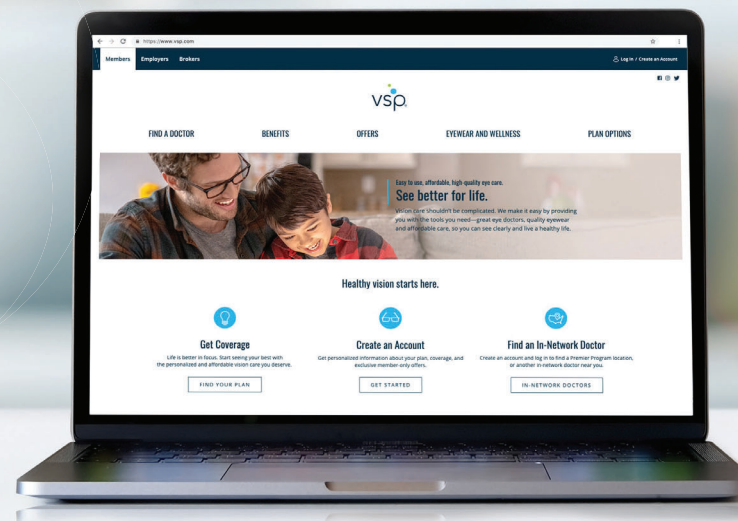
Get the most out of your benefits and greater savings with a VSP network doctor. However, if you choose to use a non-VSP provider, the Plan will provide a limited benefit. See the October 2021 Summary of Material Modifications (SMM) for details. You will need to submit a copy of the itemized receipt to VSP for reimbursement, which can be done on vsp.com when you log in. Contact VSP if any questions.

8. What about safety glasses?

VSP has a great selection of safety glasses through the ProTec coverage. This benefit is available for participants only. Login into your account on VSP.com, to view the ProTec frame catalog.

A SITE YOUR EYES WILL LOVE!

Effective 1/1/22, create an account and log
into **vsp.com** to get the most out of your
vision benefits.





Once logged in, see your benefits, view your claim history, and more in your personalized dashboard.



Find a Premier Program location near you on **vsp.com** to maximize your vision coverage and savings.



Access more than \$3,000 in savings with VSP® Exclusive Member Extras.

Not online?

Member services can help create an account. Call **800.877.7195**.
Si tiene alguna pregunta, llame al **866.673.0307** o visite **es.vsp.com**.

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Classification: Public

IT'S EASY TO CREATE AN ACCOUNT:

1. Effective 1/1/22 visit **vsp.com**.
2. Click on CREATE AN ACCOUNT at the top-right corner of the site.
3. Fill in all of the required fields to create your account.
4. Click on CREATE AN ACCOUNT to submit the form. You will receive a confirmation email.