



WASHINGTON STATE PLUMBING AND PIPEFITTING INDUSTRY PENSION PLAN



February 01, 2025

Re: Important Announcement – New Pension Fund Administrator Effective March 1, 2025

Dear Participants, Retirees and Beneficiaries,

We are pleased to announce a change regarding the administration of your Washington State Plumbing and Pipefitting Industry Pension Plan. Starting **March 1, 2025**, Zenith American Solutions, Inc., will no longer be the Plan's third-party administrator. We have retained BeneSys, Inc. to administer your Pension Plan. BeneSys, Inc. has a proven track record of delivering excellent service and is committed to ensuring a smooth transition.

With this change, there are a few important details to note:

1. Contact Information:

- **Starting March 1, 2025, for any inquiries or assistance related to your benefits, please contact the new administrator, BeneSys, Inc. at:**

Washington State Plumbing and Pipefitting Industry Pension Plan
P.O. Box 88970
Tukwila, WA 98138
Phone: 206-694-1374 or Toll-Free: 888-406-3246

**Or come to the administration office located at 5200 Southcenter Blvd., Suite #205,
Tukwila WA 98188**

2. Online Portal:

- **Check out the online portal at www.ua-benefits-wa.org.** You can find forms and information here as well as communicate with the administrative office securely.

3. Retirees:

- **Your benefit payments will NOT be interrupted** Zenith American Solutions, Inc. will process your retirement benefit payments for March 1, 2025. BeneSys Inc. will process retirement benefit payments beginning with your April 1, 2025, payment. If your payment is by direct deposit, that should continue without disruption.
- If you have your health premium deducted from your pension benefit, this will continue without interruption.

What is NOT changing? Your retirement benefits are not impacted by the change in administration.

Mailing Address: P.O. Box 88970, Tukwila, WA 98138
Physical Address: 5200 Southcenter Blvd. ♦ Suite #205 ♦ Tukwila WA 98188
Phone: 206-694-1374 ♦ Toll Free: 888-406-3246 ♦ Fax: 206-788-8398
www.ua-benefits-wa.org

We understand that changes in administration can raise questions, and we are committed to ensuring a smooth transition for all participants. **If you have any concerns or require additional information, starting March 1, 2025, please do not hesitate to reach out to the BeneSys Inc, customer service team at 888-406-3246.**

We appreciate your understanding and cooperation during this transition period. Thank you for your attention to this important matter, and we look forward to Benesys, Inc. providing the highest level of care and support to our Participants, Retirees and Beneficiaries.

Please watch your mail for additional information regarding the online portal!

Sincerely,

The Board of Trustees